

ORGANIZING THE HUGS & KISSES TAGS

The Hugs Wi-Fi tags cost \$225 apiece and is warranted for two (2) years. More importantly, you may want to emphasize this point with your staff. Some nurses forget this fact; and, consequently, have “accidentally” thrown away perfectly good tags. Others struggle with good organization and “lose” them either down the laundry chute or they simply “walk away.”

- The Hugs Wi-Fi tag is a rechargeable tag. After each use, it should be cleaned, thoroughly dried, and placed on the Tag Charger to recharge.



- The Hugs Wi-Fi Tag Charger can charge up to 24 tags simultaneously. It displays the charging status for each Hugs Tag, as well as indicating tag and charger slot problems.
- The Hugs on MobileView software notifies the users when the Hugs Tag battery is getting low.
- Placing the Hugs Tag in the charger erases all history data from the tag, including the Kisses bonding and tag status. It also triggers MobileView to erase the specific patient admitting information.
- The following table describes the LED colors on the Hugs Tag Charger:



- Green – Battery is fully charged
- Yellow – Charging in progress
- Flashing Red – A problem with the Hugs Tag
- Constant Red – A problem with the charging slot

How do you organize your tags? Where do you keep them? Do you know when one comes up missing? Can you definitively tell which tags you have, which ones are on patients, and where all the others are stored? These questions and others can help you begin evaluating your current policy for handling your Hugs and Kisses tags. At the heart of the issue is understanding that the tags are the core part of an infant protection system and need to be taken care of.

- After they are charged, you should designate a specific spot to store your tags that is easily accessed by all nurses who need to use them.
 - You can simply store your Hugs Wi-Fi tags on the Tag Charger.



- Some hospitals keep them in a drawer or cabinet near the nurses' station, while others keep them in a secured cart with other medical supplies. Wherever you keep them, you should have them together. Just throwing them into a drawer with everything else makes them hard to find and track.
- Some hospitals have opted for a separate storage container with a compartment for each tag.
- Examine tags regularly for physical damage when they are received and before each use.
- Rotate tag usage - last in, last out.
- Stanley Healthcare offers an optional tag storage device that hangs on the wall to assist with keeping the tags in order (one for Hugs tags and one for the optional Kisses tag), and to make sure they are rotated in usage.
- The MobileView software will help keep track of the current status of each tag. Locate and view the widget at the bottom of the Census List.
- These tags are for use on a patient – a high priority should be placed on keeping them charged, clean, and ready to use versus just thrown in a drawer or cabinet somewhere.
- Another reason for organization is preventing a shortage of tags during a high census. If you are unaware that tags are missing or have been thrown away, you will not know when to order new ones and may run short.
- If you are using the optional Kisses tag, it is important to store the tags in separate locations.
 - The Kisses tag is always “active”.
- IMS suggests starting out with a spreadsheet with sign-in/sign-out spots to track tag usage.
 - Make a list of all the tags you currently have. Once confirmed, make that list into a log sheet and post it near the tags, having the nurses check tags out and then back in.
 - Consider creating a spot on the sheet for check out, check in, cleaning, charging, and, finally, returned to storage. This will help ensure (if used correctly) that all tags are always accounted for.

 **Hugs Tags**

8 Available

2 In Use Now

4 Charging

2 Available - Need Charging

