



## Patient Security System Newsletter

HUGS—PEDZ—PASSPORT  
Volume 7—Issue 8—August 2019



### Back to School

It's "Back to School" time. I am shocked that this annual growth marker is busting our door down again. "Back to School" reminds us that our children and grandchildren are growing and learning and rapidly moving toward their future.

It seems impossible that our kids have magically leap-frogged an entire grade. But, as every involved parent knows, they didn't! Your kiddo is in a brand new grade, or even new school as a result of their daily hard work and success. They (and you along with them) poured themselves into assignment after assignment, paper after paper and project after project. They didn't magically leap-frog into another year, they worked really hard, every day to get there!

The "magic" of their amazing progress is no magic after all. Their progress is the result of disciplined, persistent dedication to education. Period.

#### Education Benefits

Training your staff and keeping them refreshed on your Patient Security System (PSS) is also a daily process. It requires discipline, persistence and a focus on the goal - and the benefits are huge.

Maintaining a sharp understanding of your PSS takes time. You have to form a policy and make a plan for training staff, dedicating time for education. Just remember, in the end, you are saving far more time than you are spending.

Consider this: When a staff understands

and practices proper tag application and assessment, they can easily reduce PSS alarms by 30 - 70%! Can you imagine what a time save this would be?

Educating staff ultimately saves them from spending unnecessary frustration and emotional energy on unnecessary tasks. For example, when staff understands the difference between Tamper Alerts and Tag Loose Alerts, they will no longer make needless trips down the hall. Further, the more they know and understand about the system, the more confidence they will have in it - allowing them to focus on other things because they know the system will do the job it was installed to do.

Excellent Patient Security practices also benefit your patients and their families. Being able to offer heightened security with fewer alarms, fewer interruptions and a more peaceful, restful stay, means higher Patient Satisfaction Scores for you. These scores can impact government reimbursement rates. Everyone wins when staff is on point with their PSS.

#### Education Resources

I've got good news. You are not left on your own. Along with all of your normal onsite educational helps, we at Innovative Medical Systems are dedicated to helping you and your staff utilize your PSS as proficiently and efficiently as possible.

With your Support Agreement, you receive: Monthly Alarm Reports, access to our website, access to online training through the manufacturer and access to annual onsite education with one of our training staff.

Your Monthly Alarm Report is an incisive training tool that allows you to quickly see alarm trends over the past five months. With this report, you can identify system alarms that may require the intervention of an IMS Technician or user related alarms that can be addressed in weekly staff meetings or daily conversations. If you would like to better understand your Monthly Alarm Report call us at **(800) 968-3135** and ask to speak with a Trainer.

Your Monthly Alarm Report arrives via email with a copy of this newsletter, **The Safe Zone**. **The Safe Zone** discusses PSS concerns from a leadership perspective and is designed to help you provide guidance for your staff in managing your PSS.

Your Support Agreement with IMS gives you access to online educational resources, including PowerPoints and handouts you can download and modify. At [www.Innovative-Medical.com](http://www.Innovative-Medical.com), you can also access online training modules on HealthStream. All of these online training resources are available to you and your staff 24/7.

And don't forget your one day of onsite education from one of our Trainers at no additional cost to you! These dates are scheduled 60 days or more in advance, call anytime to discuss finding a time that work for you.

It's back to school time! Keep your staff on the growing edge by investing in them through education. That's an investment that pays huge dividends for you, them and your patients!

*Jeff Smalla, IMS Training Team*

### Height Adjustable Bassinet

The new FDA approved Guardian Rise Bassinet is now available to order! It has received great reviews from testing hospitals, staff and patients. Height-adjustability, pass-through drawers and durable KYDEX finish are just a few of the features provided on this Bassinet. Available in six standard colors. This bassinet is manufactured in Michigan, U.S.A. Call for your quote today! **1-800-968-3135**

