



Patient Security System Newsletter

HUGS—PEDZ—PASSPORT
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Utilize Your Resources

Do you remember the sitcom “Get Smart”? Maxwell Smart was a fumbling but well-intentioned spy who regularly got himself into crazy situations by his mistakes and, almost as often, blundered his way back out of them.

A frequent and hilarious theme of “Get Smart” was Agent Smart being oblivious to the amazing spy tools already in his possession. Laughter rolled as he stumbled across his top secret gadgets at the most inconvenient times. I wonder how many jams Maxwell could have avoided if only he knew the amazing resources available to him hidden right there in his pocket, inside his jacket or shoe?!

Being aware of the Patient Security resources available to you may very well help you avoid fumbling around at key times. Familiarizing yourself with these resources and utilizing them regularly will help you and your staff avoid many jams with your Patient Security System!

Stanley Healthcare University

With schedules already on overload, training which can be accessed 24/7 online becomes very valuable. Stanley, the manufacturer of the Hugs, Pedz and Passport systems, makes a simple Hugs course available to you online 24/7.

Yes, it is a Hugs course. However, if you utilize Hugs tags with your Pedz or Passport system, your staff will benefit even though there are a few minor differences between the applications.

Stanley partners with online education provider, HealthStream, to bring this resource directly to your staff. It is a very general overview which makes a great orientation to for onboarding new staff, or an annual refresher for those previously trained.

If your site currently subscribes to HealthStream, your HealthStream administrator can access the Stanley Healthcare course catalog and depending upon which system you use, select either the LonWorks course or the Wi-Fi course. Typically within an hour or two, the course is available to be assigned to your staff.

If your site does NOT currently subscribe to HealthStream, just reply to this email and IMS can assist you to gain access.

Monthly Alarm Reports

One of the most valuable yet most forgotten resources is your Monthly Alarm Report. Each month, we send “The Safe Zone” newsletter and a customized Alarm Report to each site. This Monthly Alarm Report provides insights to guide you toward encouraging and training your staff.

Review your alarm report monthly. Note both positive and negative trends. Glean one or two key insights from this report to share each month with your staff.

If you would like assistance in understanding the depth of information which your Monthly Alarm Report provides, please reply to this email.

Onsite Training

Many sites have annual education days where all staff are required to attend train-

ing. Your educators or Super Users can provide key insights to your staff at these events.

Or, consider inviting an IMS Trainer to join you to provide a brief refresher of your PSS for your entire staff. We see great value in these events and try to participate as often as schedules permit. IMS Trainers are able to customize these presentations to your most urgent needs.

IMS Website

When your PSS went live, you received a Training Binder from IMS. That Training Binder contains all of our handouts, PowerPoints and other training material.

If you don't have a clue where in the world your Training Binder is, you are not alone. To keep you from an endless search, we now publish all of our Patient Security System training material online.

To access any of these resources, go to innovative-medical.com, hover over “Support” and click on “Training Downloads.” Enter the password `Imgs_Inc` and you are in. All of our valuable training resources are just a few clicks away 24/7.

No “Cone of Silence”

There is no “Cone of Silence” keeping you from valuable training resources. Take advantage of all the resources available to you and you will never have to join Maxwell Smart in saying, “Sorry about that, Chief. I missed it by THAT much!”

Written by Jeff Smalla, Corporate Trainer, IMS

30 Ways of Giving: In 1988, Innovative Medical Systems opened their doors for business. To celebrate this milestone anniversary, we created [IMS's 30 Ways of Giving](#), a program that expands our reach within the communities we love with charities that are important to our staff. Throughout the year, IMS employees are giving and donating their time, talents and money to 30 different charities they selected. IMS has been blessed as a company with a leadership team that believes in the importance of stewardship. They created the foundation we build upon. It is our privilege to give back and have fun too. Why are we sharing this information? To toot our own horn? Sure, as the Marketing Specialist, I want to shout from the rooftops how great IMS is. But the important part I want to relay is who we are when you choose to do business with IMS. A knowledgeable company that not only cares about doing business with honesty and integrity, but a company that also gives back and cares about the communities they work within. It is the DNA of who we are as a company. We also do not take your business for granted and appreciate the trust you put in us.

