SUSPEND TAMPER

Using the Right Tool

As a boy, I accompanied my father many times as he went to his work place. He was a carpenter and cabinet maker who often remodeled homes and medical offices, etc. I remember the large metal toolbox that he carried on every job. To this little boy, it was HUGE, virtually immovable! It was jammed full of various tools. Even more amazing than the fact that my dad could carry the toolbox with one hand was that my dad not only knew what every one of those tools did but he was an expert at using each and every one.

Your Patient Security System (PSS) comes equipped with many important tools. Growing as an expert at using your PSS means becoming familiar with all of the tools available and how to properly use each tool. One of the important tools available with your PSS is the "Suspend Tamper" tool.

When to Suspend Tamper

Your PSS issues a Tamper alarm anytime a strap or band has been damaged. The Tamper alarm is designed to protect a patient from having their security tag removed without permission. If an authorized staff member needs to remove a strap/band without causing a Tamper alarm, they will "Suspend Tamper," replace the strap/band and then "Resume Tamper." Some of the situations where you may need to Suspend Tamper are:

- If a strap/band is too tight, Suspend Tamper before replacing it, remove the old strap/band, replace it with a properly adjusted strap/band and then Resume Tamper.

- If a Tamper Alarm occurs for any reason, the strap/band has been damaged. Suspend Tamper after locating the patient & clearing the alarm so that you can replace the damaged strap/band.

Why Use Suspend Tamper

Using "Suspend Tamper" is the easy way to avoid creating needless Tamper Alarms when a patient's strap/band needs to be replaced. Some situations demand that you Discharge the tag rather than Suspend Tamper. Discharge the tag instead of using Suspend Tamper when:

- The tag needs to be replaced because of a low battery;

- The patient is going to surgery *(Note: Pedz & Passport give the choice to Transport a patient without their tag as an additional option)*; or,

- The patient is going for an MRI *(Note: Pedz & Passport give the choice to Transport a patient without their tag as an additional option)*.

But when you simply need to replace a damaged strap/band or one that is too tight, Suspend Tamper is the tool for you rather than discharging the tag. Suspend Tamper saves you time and simplifies the process.

How to Suspend Tamper

When a strap/band needs to be replaced:

1. Log into your computer and click on the icon in front of the patient's name on the Census screen.

2. From the drop-down menu that appears, select "**Suspend Tamper**."

3. The Tamper Alarm for that patient has now been disabled for a predetermined amount of time and the patient's name is now highlighted in orange.

4. Once the strap/band has been replaced and properly adjusted, "Resume Tamper." Log into your computer, click on the icon in front of the patient's name and select "**Resume Tamper**." The Tamper Alarm is now reactivated and the patient's name is no longer highlighted.

Save Time & Frustration

As a true craftsman, dad taught me early in life that I can save myself headaches, botched up projects and even injury if I use the right tool in the right way.

I am guessing that you and your staff already have plenty of work to do and more than enough frustrations. Utilizing your "Suspend Tamper" tool correctly will save your staff time, needless frustration and even extra Tamper Alarms. Take time to learn this handy tool well.

Written by Jeff Smalla, Corporate Trainer, IMS

Celebrating Our 30th Anniversary

Our approach to doing business is "old school" and 30 years later, we still believe a handshake means something in business. Traditional values guide us in business. Business critics say to toss aside traditional values in favor of a more unstructured approach and that there is no such thing as loyalty. Instead we choose to silence those critics by staying true to what has been a successful business mantra for over 30 years; integrity, fairness, attention to detail, customer service and extensive product knowledge. Stay on top of the fun and undertakings as Innovative Medical Systems (IMS) celebrates 30 years of business. Sign up at https://www.innovative-medical.com/blog